



Children's Hospital Colorado

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Affiliated with
University of Colorado
Anschutz Medical Campus
School of Medicine

www.childrenscolorado.org

Dear Parent/Guardian,

We look forward to meeting you and your child. We hope that this document will help you feel better prepared for your upcoming visit.

- Your child's neurological evaluation will take place at **Children's Hospital Colorado Outpatient Specialty Care Parker, located at 9399 Crown Crest Blvd., Suite 300, Parker CO 80138** (please see enclosed map and directions).
- As you are aware, availability for new neurology appointments is quite limited, so please let us know as soon as possible if you are unable to keep your appointment. You may call us at (720) 777-6895 (option 1) to cancel or reschedule your visit.
- Please arrive 15 minutes prior to your appointment time to park, check-in, and complete the registration process. If you arrive 10 minutes late to your appointment you may be asked to reschedule your appointment
- You should plan to be in the neurology clinic for up to 2 hours. You may bring snacks and quiet entertainment. Wi-Fi is available in the outpatient waiting area.
- During your child's initial visit, he or she will be evaluated by a physician, a physician's assistant, or a nurse practitioner with specialized training in neurology. Our nurse practitioners and physician assistants can manage care independently, write orders and prescribe medications. We are a teaching institution and have medical or nursing students, medical residents and fellows who are supervised by a physician providing clinical care, as well.

Thank you for taking the time to read these instructions. We hope that they help you to feel more prepared for your upcoming visit. If you have any additional questions about what is needed for your visit, please feel free to call us at 720-777-6895. We look forward to meeting you and your child.

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Here is a checklist of important items to bring with you to the visit:

- Please complete the ‘New Patient History Form’ which is enclosed in this packet.
- Please bring your current insurance card or documentation and your co-pay if applicable.
- Please bring/send your child’s prior medical records and scans. Please note that we will NOT have access to any images or scans performed outside of Children’s Hospital Colorado. Including medical records, test results, imaging studies on a disc, school records, or any other documentation. You must request the imaging studies from the facility where they were performed; we cannot request these for you.
- Consider bringing a video recording of any spells or abnormal movements you are concerned about.
- If your child wears glasses, contacts, a hearing aid, or uses special equipment please bring with you.
- Please bring your child’s medications in their original containers for confirmation.
- Minors (any patient under the age of 18) must be accompanied by a legal guardian or an individual who is 18 years or older who is named in a written agreement signed by the parent or legal guardian.
- Consent for Care form if applicable: If a parent or legal guardian is not bringing the patient to their appointment or if the patient is a ward of the state, there must be a signed written agreement stating that the person accompanying the patient has permission to do so and is 18 years of age or older.

Billing Information:

- **Children's Hospital Colorado** and **University of Physicians (UPI)** will submit separate bills to your insurance company for services offered at the hospital.
 - **Children's Hospital Colorado** bills for the Outpatient Hospital Facility Fee which includes the clinic fee, clinic procedures, and technical fees such as x-rays, labs, and infusion services. For Children's Hospital billing questions please call (720) 777-6422.
 - **University Physicians (UPI)** bills for the professional/physician fee which includes the physician, physician's assistant, or nurse practitioner charges. For UPI billings questions please call (720) 848-8800.
 - Consultation charges may also apply to your child's outpatient visit. Your child's attending physician may consult with other physicians to help them understand special test results. Examples include a radiologist fees and pathologist fees. These charges are billed separately even though your child may not be directly seen by the consulting physician.

- There are many different types of insurance plans and each plan can administer benefits differently. The visit may be administered with a co-pay and/or apply the outpatient charges to a deductible. Some plans also may require an authorization for your visit please obtain this prior to your appointment. Please contact your Insurance Member Services Department to determine patient responsibility.
 - If you have any questions regarding your insurance that pertains to your upcoming appointment please call our insurance department (Rave) here at Children's Hospital at 720-777-9783 (Fax: 720-777-7393).

Driving Directions

Children's Hospital Colorado at Outpatient Specialty Care Parker
9399 Crown Crest Blvd., Suite 300
Parker, CO 80138



- From the intersection of E-470 and Parker Road, go south on Parker Road
- Take an immediate left on Crown Crest Blvd. into the Crown Point Business Park
- Outpatient Specialty Care is on your right in the Sierra Medical Office building, just to the east side of the emergency room entrance
- Enter the building on the southeast side of the Sierra Medical Office building
- Parking is available south of the entrance
- We are located on the third floor